



California Community Colleges Banner Group

**CONFERENCE PROGRAM
September 28, 2010**

Atrium Hotel, Irvine

Hosted by

Rio Hondo Community College District

and

SunGard Higher Education

California Community Colleges Solution Center

WELCOME!

**California Community Colleges Banner Group,
Rio Hondo Community College District,
and
SunGard Higher Education CCC Solution Center
welcome you to the
2010 3CBG Southern Conference!**

3CBG Officers

Chair: **Jeannine Methe**, Chabot-Las Positas CCD
Vice Chair: **Deborah Ludford**, North Orange County CCD
Treasurer: **Eric Raznick**, San Mateo County CCD
Secretary: **Vic Belinski**, Mt. San Antonio College

3CBG Colleges

Allan Hancock College	Kern CCD
Antelope Valley College	Bakersfield College
Barstow Community College	Cerro Coso Community College
Chabot-Las Positas CCD	Porterville College
Chabot College	Mt. San Antonio College
Las Positas College	North Orange County CCD
Citrus College	Fullerton College
City College of San Francisco	Cypress College
Coast CCD	School of Continuing Education
Coastline Community College	Rio Hondo College
Golden West College	San Mateo County CCD
Orange Coast College	Cañada College
College of Marin	College of San Mateo
College of the Sequoias	Skyline College
College of the Siskiyous	Santa Barbara City College
Cuesta College	Sierra College
Feather River College	Solano Community College
Foothill-De Anza CCD	Taft College
De Anza College	Ventura County CCD
Foothill College	Moorpark College
Gavilan College	Oxnard College
Imperial Valley College	Ventura College



**THE DIFFERENCE BETWEEN
SURVIVING AND THRIVING?**

YOU.

Today, more than ever, higher education needs people like you. People who understand that, at its heart, higher education is about more than surviving. It's about building a better future.

SunGard Higher Education wants to help you find a path to that future. Because making a difference today is all about what you can do to build a better tomorrow.

SUNGARD HIGHER EDUCATION

www.sungardhe.com

SunGard Higher Education CCC Solution Center

SunGard Higher Education created the California Community Colleges Solution Center (C3SC) to support the constantly evolving regulatory and administrative environment unique to the California Community Colleges.

The C3SC works with client institutions to analyze the impact of changes to administrative, business and reporting processes and to produce localized versions of SunGard Higher Education products to support them.

General Session

Tuesday, September 28
9:30—10:30 a.m.

Welcome and
Introductions

Jeannine Methe

*Chair, 3CBG
Chief Technology Officer
Chabot-Las Positas
Community College District*

Keynote Speakers

Hon. Alex Padilla

*California State Senator
20th District (San Fernando Valley)*

Jennifer O'Brian

*Product Owner, Banner General
SunGard Higher Education*

Breakout Sessions

Session Group A - 10:45—11:45 a.m.

Luncheon - 12 noon

Session Group B - 1:15—2:15 p.m.

Session Group C - 2:30—3:30 p.m.

Session Group D - 3:45—4:45 p.m.

3CBG Annual Conferences

2000 - Yorba Linda

2001 - Ventura

2002 - Burlingame

2004 - San Diego

2005 - Bakersfield

2006 - San Diego

2007 - Newark

2008 - Costa Mesa

2009 - Costa Mesa; Walnut Creek

Breakout Sessions

Session Group A - 10:45—11:45 a.m.

A1 Financial Aid *10:45 a.m.* **Ballroom 3**

Are We Setting Up and Processing BOGW the Same Way?

Dottie Marron, Principal Student Functional Consultant, SunGardHE
Mollie Delgado, Senior Principal Financial Aid Functional Consultant,
SunGardHE

Have you set up the processing of BOGW the way the California Solution Center thought you would?

Have you found a better way or do you know how to make it work better? We will review the basic set-up with input from any of you who have found a different way of making it work correctly.

A2 Student A/R, Finance *10:45 a.m..* **Ballroom 4**

Releasing Refunds

Antonio Trepesowsky, Student Functional Consultant, SunGardHE

A detailed look at how issuing refunds, student requested and Financial Aid, can be arranged in Banner.

A3 Student *10:45 a.m.* **Ballroom 1-2**

Enhanced Positive Attendance Collection

Paulo Madrigal, Interim Director, Community Education, Mt. SAC
Chuong Tran, Senior Systems Analyst/Programmer, Mt. SAC

Mt. San Antonio College developed two enhancements for the collection of positive attendance: 1) weekly collection; and, 2) lab check-in/out attendance. The weekly collection process is used by the Community Education Division. It is a web-based application for faculty to enter attendance hours each week which enables the division to closely track hours and FTES. The lab attendance system is used by both credit and non-credit programs. Students scan the ID's upon entering the lab and scan out when leaving. Attendance hours are rolled to SFRSTCR at the end of the term.

Breakout Sessions

Session Group A - 10:45—11:45 a.m. *(continued)*

A4 **Technical Luminis SSB** *10:45 a.m.* **Ballroom 5**

Planning for Luminis 5 Migration

Chien Shih, Director, Information Systems and Operations, Foothill DeAnza CCD

Ward Maddux or designee, Senior Technical Consultant, SunGardHE

A high-level demo of Luminis 5 followed by a technical presentation/discussion of Luminis 5, its five technical components and their interaction, followed by the Baseline delivered integrations. After a strong foundation of what Luminis 5 is, the presentation will move to the steps Foothill DeAnza Community College District will be using to plan its migration and installation of Luminis 5.

Session Group B - 1:15—2:15 p.m.

B1 **Financial Aid** *1:15 p.m.* **Ballroom 3**

Direct Loan Processing

Carol Linsley, Senior Functional Financial Aid Consultant, SunGardHE

Now that Direct Loan is a reality for all colleges the hard work of managing the program has begun. This session is designed to review the day to day requirements for making corrections in Banner, using the new PLUS processing capabilities, sending and receiving files to and from COD loading, Reconciliation.... Join us as we get into the details.

B2 **Student** *1:15 p.m.* **Ballroom 1-2**

Implementing Enhanced Waitlisting in Banner 8

Bob Hughes, Applications Support Manager, North Orange County CCD

Eric Raznick, ITS Director, San Mateo County CCD

This past year the San Mateo and North Orange County Community College Districts implemented the new enhanced waitlisting feature in Banner 8. Attendees will see a review of the forms used to configure the waitlisting module, learn how the feature was implemented in these two Districts, and hear our experiences and lessons learned.

Breakout Sessions

Session Group B - 1:15—2:15 p.m. *(continued)*

B3 Human Resources *1:15 p.m.* **Ballroom 4**

CalPERS XML Reporting: What You Need to Know

Jan Wilder, Business Analyst, SunGardHE, California Solution Center
CALB HR Focus Group Members

CalPERS is instituting a new reporting system in September 2011, introducing a new XML format and new data elements. SGHE California Solution Center has been working closely with focus group members from California Community Colleges and with CalPERS to craft a solution for this new reporting format. Join us to learn about the changes and see Banner CALBHR CalPERS XML solutions.

B4 Technical Luminis SSB *1:15 p.m.* **Ballroom 5**

Extending Luminis/Self Service Banner with (1) Oracle APEX and (2) Self-Service Engine

Richard Oberlin, IT Project Leader, North Orange CCD
Adam Howard, System Analyst, Applications, North Orange CCD

(1) Application Express is a free tool from Oracle for rapid web application development. Sign in to APEX apps through Luminis/Self-Service to access Banner and related data. (2) A demonstration of how to create Banner Self-Service pages using the Self-Service Engine and Process Rules Engine that are new in the CALB 8.3 release.

Session Group C - 2:30—3:30 p.m.

C1 Financial Aid *2:30 p.m.* **Ballroom 3**

Get Out of Line and Go Online!: Meeting Student Needs Effectively and Efficiently in the Financial Aid Office

Elizabeth Coria, Director of Financial Aid, Scholarships & Veterans Services, Rio Hondo Community College
Mollie Delgado, Senior Principal Financial Aid Functional Consultant, SunGardHE
Carol Linsley, Senior Functional Financial Aid Consultant, SunGardHE

A Financial Aid panel talks about ways to enhance service to students and cut down on manual processing. In this climate of tight budgets and increasing numbers of student applicants we all need to hear how other colleges plan to "do more with less." Bring your ideas and problems and join in as we discuss streamlined verification, paperless communication, self service, automated processing, year round Pell and MORE.

Breakout Sessions

Session Group C - 2:30—3:30 p.m. *(continued)*

C2 Human Resources, Finance 2:30 p.m. **Ballroom 4**

Salary Planner: A New Approach

Julie Monfette, Principal Human Resources Consultant, SunGardHE

After a general review of the functionality, we will discuss the various ways you can push position control information out to departments to assist them with managing their own position budget information. Salary Planner can also be used by end users to obtain lists for various reporting needs.

C3 General Interest 2:30 p.m. **Ballroom 1-2**

Tips and Tricks: Functional

Antonio Trepesowsky, Student Functional Consultant, SunGardHE

You use Banner every day. Have you ever wondered why on one form Banner behaves one way but on a different form Banner behaves a different way? Do you struggle remembering Banner form names? Do you wish there were a faster way to get records out of Banner? Does using Job Submission cause you stress? This session covers Banner basics, things every Banner user should know, regardless of area. Plus we'll cover advanced features you probably wished existed and didn't know they already did (like data extract and advanced queries). Learn to use Banner better. Be empowered.

C4 Technical, Luminis, SSB 2:30 p.m. **Ballroom 5**

Messaging Through Banner and Luminis

Mike Rose, Senior Programmer/Analyst, Ventura County CCD

Bill Pearce, Principal Consultant, Strata Information Group

VCCCD has implemented custom Luminis Smart Events (aka Personal Alerts) triggered by events in Banner, such as drops for unmet prerequisites, drops for non-payment, early alerts, etc. We have also standardized delivery of Smart Events and SMTP emails through a central process via chron. This session will explain the setup of both of these functions, and will include a demo of how they work.

Session Group D - 3:45—4:45 p.m.

D1 Technical, Financial Aid, SSB 3:45 p.m. **Ballroom 5**

Leveraging Financial Aid Self-Service

Bob Hughes, Applications Support Manager, North Orange County CCD

New functionality for Financial Aid Self-Service was delivered with Financial Aid 7.13 and Banner 8. The North Orange County Community College District has begun using this new feature to streamline the Financial Aid process for students. Students can request bookstore advances and acknowledge terms and conditions on-line, reducing lines and paper processing. This presentation will step through the Banner screens used to set up FA Self-Service and demonstrate how it is being used at NOCCCD.

Breakout Sessions

Session Group D - 3:45—4:45 p.m. (continued)

D2 Finance 3:45 p.m.

Ballroom 3

Using Banner Finance for Construction Accounting

Jon Langlois, Senior Finance Functional Consultant, SunGardHE

Using Banner Finance's Grant Module to track and monitor Capital Construction, not just Research Grants (think Prop 39 Bonds), identifying the Banner forms to define such Capital Construction Projects, show how the Expenses and Revenues are tracked, looking at Fiscal Year basis and Grant-Inception-To-date basis over multiple Fiscal Years, discuss possibilities of how to define and track construction Phases, describe how to define the granting agency's Account Numbers for each Grant, and illustrate the process to associate the agency's Account Numbers with your Banner Finance Account Codes.

D3 Finance, Student AR 3:45 p.m.

Ballroom 1-2

Credit Card Payment Systems - Round Table Discussion

Joyce Miyabe (Facilitator), ERP Project Coordinator, Citrus College

Whether you use Official Payments, TouchNet, or another system for processing credit card payments, come to this session to share your questions, problems, challenges, and successes with colleagues from other colleges. IT staff involved in implementing credit card processing systems through Banner, business office staff responsible for reconciliation of payment records with student accounts, A&R staff, cashiers -- all are welcome to join in this discussion.

D4 General Interest 3:45 p.m.

Ballroom 4

Banner Project Management Tools and Tips

Mike Rose, Senior Programmer/Analyst, Ventura County CCD

Bill Pearce, Principal Consultant, Strata Information Group

Dottie Marron, Principal Student Functional Consultant, SunGardHE

This session will cover procedures you can follow when upgrading to a new version of Banner. Steps include planning, testing, and tracking issues and impacts. SGHE will review spreadsheets used for these purposes. VCCCD will demonstrate the use of Trac and Subversion open source packages for managing its Banner 8 upgrade, and for implementing Luminis upgrades.

*Ice Cream Break
sponsored by
Strata Information Group*



*information
technology &
management*

Strata Information Group

Technology Services for California Community Colleges

Since 1987, Strata Information Group has provided information technology management and consulting services to more than 40 California Community College Districts to enable them to more effectively serve the needs of their students, faculty and staff.

Included in SIG's range of services are:

- Information technology assessments
- Strategic planning for IT
- Instructional technologies and distance education
- ERP system procurement and implementation assistance
- Ongoing support for ERP special projects and upgrades
- Remote DBA assistance
- Project management for IT initiatives
- Business process analysis and reengineering
- Information technology management services

SIG provides customized solutions which are designed to meet the needs of our clients. Please visit our web site at www.sigcorp.com or call **800.776.0111** for more information about how SIG may assist your college.

**Strata Information Group
800.776.0111**

3935 Harney Street, Suite 203 • San Diego, CA 92110

3CBG Vendors

3CBG gratefully acknowledges the support of the vendors participating in our 2010 conferences.

GOLD SPONSORS:

SunGard Higher Education

4 Country View Road
Malvern, PA 19355
sungardhe.com

SunGard Higher Education serves colleges and universities worldwide. Today, 1,600 higher education organizations, 10 million students and thousands of educational communities rely on SunGard Higher Education's broad portfolio of solutions and expert guidance to find better ways to teach, learn, manage, and connect. To learn more, please visit www.sungardhe.com

Strata Information Group

3935 Harney Street
San Diego, CA 92110
sigcorp.com

Since 1987 SIG has been providing quality services to California Community Colleges. In that time SIG has worked with 83 individual colleges in 52 different districts. SIG staff members are familiar with MIS reporting, matriculation, PERS/STRS reporting, VATEA, EOPS, DSPS and other unique California requirements. One of SIG's core strengths is the implementation of the SunGard Higher Education Banner® enterprise software.

CONFERENCE BADGES:

CI Solutions

3625 Serpentine Drive
Los Alamitos, CA 90720
cisolutions.biz

CI Solutions goal is to strive to stay in the forefront of card technology and to continue being the industry leader in providing ID solutions for anyone. Our vision is to be universally regarded as the definitive provider of fully integrated security, identification, loyalty management, data collection and control systems that are supported by dedicated sales, strategy and technical support staffs. We also offer something rare these days - full service before, during and after the sale with our team of experienced professionals who serve each and every customer with the goal of exceptional service every step of the way.

3CBG Vendors

Credentials Solutions

436 W. Frontage Rd. Suite 200
Northfield, IL 60093
www.credentials-inc.com

Founded in 1997, Credentials Solutions is the nation's largest handler of online transcript requests. With its flagship product, TranscriptsPlus®, and integrated automation software, RoboRegistrar®, Credentials Solutions provides the industry's only truly comprehensive transcript solution for all major SIS platforms: online ordering, automated hold checking, integrated student communications, electronic extraction and delivery: EDI, XML and Secure PDF, and unparalleled customer service.

Evisions

410 Exchange, Suite 250
Irvine, CA 92602
evisions.com

Evisions has been building great products and delivering fantastic service for over fifteen years to Higher Education client's world-wide. The Evisions suite of products includes Argos, an Enterprise Reporting Solution, and IntelleCheck, a Payment Processing Solution. We make Higher Education clients successful:
www.evisions.com

Higher One

25 Science Park
New Haven, CT 06511
www.higherone.com

Founded in 2000, Higher One, Inc., a subsidiary of Higher One Holdings, Inc. (NYSE:ONE), is the leading company focused on helping college business offices manage operations and provide enhanced service to students. Through a full array of services from refunds, payments, electronic billing, payment plans and more, Higher One works closely with colleges and universities to ensure students receive Financial Aid refunds quickly, can pay tuition and bills online, make on-campus and community purchases, and learn the basics of financial management.

Higher One provides its services to distinguished public and private higher education institutions throughout the country that have a total enrollment of more than 4.6 million students. For more information:
www.HigherOne.com

iModules Software

7400 W. 132nd St., Suite 300
Overland Park, KS 66213
www.imodules.com

iModules provides technology solutions and services to help organizations achieve their missions and build meaningful relationships through member engagement and online communication. With more than 600 clients, iModules offers Encompass to deliver easy-to-use tools for managing Web site content, member data, and strategic communication. An industry leader since 1999, iModules has partnered with organizations worldwide to make a difference. For more information, please visit
www.imodules.com

3CBG Vendors

NelNet Business Solutions

PO Box 82528
Lincoln, NE 68501
www.campuscommerce.com

NelNet Business Solutions (NBS) provides a suite of campus commerce solutions including eBilling and ePayment, actively managed tuition payment plans, cashiering, campus-wide commerce management, refunds, and more. NBS works with approximately 800 educational institutional and approximately two million students and families each year, helping them achieve their goals. For more information, visit www.campuscommerce.com

Official Payments

11130 Sunrise Valley Drive
Reston, VA 20191
www.officialpayments.com/education

With over 18 years of experience and more than 350 colleges and universities using our services nationwide, Official Payments is an industry leader provider of e-commerce in the higher education market. Our fast, easy, and secure systems provide access to billing data and payment options 24/7/365 through a variety of channels. With vast industry experience and a partnership with SunGard, our solutions fully integrate with existing campus systems for maximum efficiency. Our commitments to client relationships, security, and ever-evolving technology ensure our continuing ability to provide the best electronic payment services available to SunGard colleges and universities.

Oracle

1001 Sunset Blvd.
Rocklin, CA 95765
www.oracle.com

Oracle (NASDAQ: ORCL) is the world's most complete, open, and integrated business software and hardware systems company.

Only Oracle delivers database, middleware, hardware, and applications based on open industry standards. And only Oracle offers complete, integrated, market-leading solutions that enable education institutions to adapt to the changing needs and demands of all their constituents—students, teachers, parents, faculty, researchers, staff, graduates and alumni, governance bodies, and the extended community of supporters and stakeholders

Only Oracle delivers the most comprehensive, adaptable solutions to meet the needs of small institutions as well as large, multi-location school districts and university systems. For more information about Oracle, visit oacle.com

TouchNet Information Systems, Inc

15520 College Boulevard
Lenexa, KS 66219
touchnet.com

Colleges and universities rely on TouchNet to automate, integrate, and secure campus commerce. The TouchNet Commerce Management System is a comprehensive solution that automates the Business Office and enables secure eCommerce throughout the campus enterprise. Since 1989, TouchNet has helped clients save time and money by offering the broadest selection of campus commerce software and services available in the marketplace. We set the industry curve in efficiency, technology, and trust.

Oracle Education & Research

20 of the 20 Top Universities

Get Better Results With Oracle

ORACLE®

oracle.com/goto/universities
or call 1.800.ORACLE.1



TranscriptsPlus®



RoboRegistrar™

 **Credentials
Solutions**

Our Credentials. Your Solutions.



TranscriptsNetwork™



ParkingPlus®



**OFFICIAL
PAYMENTS**

www.officialpayments.com/education

Preferred Payment Processing Vendor For California Community Colleges

We look forward to seeing
you in the Exhibit Hall!

n e l n e t®

BUSINESS SOLUTIONS



**Proud Supporter of the California Community College Banner Group (CCBG)
& Software Provider to Community Colleges**

argos

Enterprise Reporting Solution

intellecheck

Payment Processing Solution

formfusion

Document Enhancement & Distribution Solution

Evisions is a California headquartered company and has been supporting Community Colleges who use the SungardHE Banner System since 1995.

(888) 533-5993

www.evisions.com

iMODULES
building connections

How can my college...

Leverage SunGard
HE Banner?

Unleash a strong
online strategy?

Maximize the
Bernard Osher
Foundation grant?

Encompass for Community Colleges
Helping you leverage the
community in community college

Learn more at www.imodules.com/CAcommunitycolleges

Online giving | E-mail marketing | Integration with SunGard Higher Education Banner |
Website management | Event management | Social networking | Professional networking

913.888.0772 | www.imodules.com

Find out how Higher One's High Touch ServiceSM can immediately enhance the way your campus processes payments and distributes refunds today!



**1.866.444.4379 ext. 4138
or E-mail: rreach@HigherOne.com**

HigherOne.com/hightouchservice

©2010 Higher One, Inc. Higher One and the Higher One logo are registered trademarks of Higher One, Inc.

