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SunGard Higher Education created the California Community Colleges Solution Center (C3SC) to support the constantly evolving regulatory and administrative environment unique to the California Community Colleges.

The C3SC works with client institutions to analyze the impact of changes to administrative, business and reporting processes and to produce localized versions of SunGard Higher Education products to support them.

3CBG Annual Conferences

2000 - Yorba Linda
2001 - Ventura
2002 - Burlingame
2004 - San Diego
2005 - Bakersfield
2006 - San Diego
2007 - Newark
2008 - Costa Mesa
2009 - Costa Mesa and Walnut Creek
2010 - Irvine and Walnut Creek
2011 - Buena Park and Walnut Creek
General Session

Tuesday, September 27
9:15—10:30 a.m.

Welcome and Introductions

Jeannine Methe
Chair, 3CBG
Chief Technology Officer
Chabot-Las Positas Community College District

Keynote Speakers

Michelle Reed
Senior Vice President
Product Management & Marketing
SunGard Higher Education

Rhett Burnham
Vice President
Strategy & Product Management, Common Components
SunGard Higher Education

Deborah Ludford
Director, Information Services
North Orange County Community College District

Mike Reid
Director, California Community Colleges Solution Center
SunGard Higher Education

Breakout Sessions

Session Group A - 10:45—11:45 a.m.
Luncheon - 12 noon
Session Group B - 1:15—2:15 p.m.
Session Group C - 2:30—3:30 p.m.
Session Group D - 3:45—4:45 p.m.
Breakout Sessions

Session Group A - 10:45—11:45 a.m.

A1 Student 10:45 a.m.  
Knott
Loading Electronic Transcripts—The Gory Details
Lee McDonald, Applications Manager, College of the Sequoias
Setting up the loading of electronic transcripts is involved and the instructions keep referencing other documents and in some cases don't tell you enough. This presentation will show what COS has done - complete with the values we used - and will provide the set of documents that we needed to complete the process. We will also discuss the future of loading California eTranscript files.

A2 HR, Payroll 10:45 a.m.  
O’Neil Salon I
PERS Made Me Do It!
Barbara Dedo, Senior Programmer, San Mateo County CCD
Jan Wilder, Business Analyst, California Solution Center, SunGard HE
In September of this year, new reporting requirements will be in effect for CalPERS payroll reporting. In this discussion, we will describe the collaborative process whereby several community college clients worked with the SGHE California Solution Center to design and create the software needed to meet these requirements. There will be a review of the reporting process itself and an outline of the steps San Mateo took to get it in place.

A3 Financial Aid 10:45 a.m.  
O’Neil Salon II
Financial Aid and SAP: Using Banner User Defined Fields and Self Service
Brad Hardison, Director, Financial Aid, Santa Barbara City College
We have all had to implement the new SAP regulations. How do we implement them in Banner? Learn how Santa Barbara City College wrote views for RORRULE to exclude remedial classes, how we display Pace to our staff in user defined fields and how we let students know they are not making Pace in Banner Self Service.

A4 Student 10:45 a.m.  
Irvine
Instructor Drop Rosters
Dottie Marron, Banner Student Delivery Manager, SunGard HE
TJ Baugus, Principal Functional Consultant, California Solution Center, SunGard HE
This presentation will include an overview and instructions for setting up Instructor Drop Rosters. There will be a demonstration of the drop roster functionality in Internet Native California Banner and the Web.
Breakout Sessions

Session Group A  -  10:45—11:45 a.m.  (continued)

A5  Finance  10:45 a.m.  
Talbert

Birds of a Feather
Moderator: Velda Long, Accounting Services Technician, Taft College
Meet with your counterparts at other Banner colleges to share best practices, discuss common concerns, and develop suggestions for product and process enhancements.

Session Group B  -  1:15—2:15 p.m.

B1  Student  1:15 p.m.  
Knott
CurricUNET to Banner Interface
Ahsen Baig, Programmer/Analyst, College of the Sequoias
Joni Jordan, Chair, Curriculum Committee, College of the Sequoias
Lee McDonald, Applications Manager, College of the Sequoias
COS has developed a system for downloading pending and approved curriculum from CurricUNET and updating the Banner course catalog. This eliminates the need to manually re-enter courses that have been approved into Banner, avoiding creation of typos and other errors. The user can review the differences between what is currently in Banner and what is coming from CurricUNET. If there are no issues with the change, a click of an Update button will cause the creation or update of all the appropriate catalog table for the course for the effective term. Development of this process has also caused us to make changes in the CurricUNET screens to make some of the Banner catalog requirements more apparent to curriculum developers.

B2  Student  1:15 p.m.  
Irvine
Meeting the Challenge of MIS Reporting
Antonio Trepesowsky, Banner Student Senior Consultant, SunGardHE
Do you find the ins and outs of MIS reporting confusing? This presentation will discuss gotchas, tips and tricks to help you get the most out of your MIS reports in California Banner.

B3  Financial Aid  1:15 p.m.  
O’Neil Salon 2
Implementing BOG Waivers as Exemptions
Bob Hughes, Applications Support Manager, North Orange County CCD
Prior to Summer 2011, the North Orange County Community College District processed BOG Waivers like any other Financial Aid award. While it worked, it wasn’t ideal as students would not see their fees offset until after a nightly disbursement process ran, resulting in phone calls, over payments and unpaid balances. Beginning in Summer 2011, we implemented the Cal B BOG Waiver as Exemption functionality. This presentation will show how we set it up, benefits, and lessons learned in the implementation.
Breakout Sessions

Session Group B - 1:15—2:15 p.m. (continued)

**B4 Finance 1:15 p.m.  O'Neil Salon I**
What's New in Banner Finance 8.6 and Finance Self Service 8.5?
Richard Gerry, Senior Finance Process Consultant, SunGard HE
Antonio Trepesowsky, Banner Student Senior Consultant, SunGardHE
This session will look at the latest release for Banner Finance 8.6 and Self Service 8.5. In particular, which defects were corrected, which RPEs (Requests for Product Enhancement) were delivered, and which Community Source Initiatives were included.

**B5 Human Resources 1:15 p.m.  Talbert**
Birds of a Feather
Moderator: Tiffany Rowden, Human Resources Generalist, Taft College
Meet with your counterparts at other Banner colleges to share best practices, discuss common concerns, and develop suggestions for product and process enhancements.

Session Group C - 2:30—3:30 p.m.

**C1 Student 2:30 p.m.  Irvine**
An Application Process for Health Science Programs
Richard Oberlin, IT Project Leader, North Orange County CCD
Health Science Programs (such as Nursing) require a complex application and admission process outside the traditional community college application process. This presentation will demonstrate how the North Orange County Community College District developed a system for processing applications to Health Science programs at Cypress College. It features a self-service application and tracking system and a process to evaluate, select, and notify applicants of admission decisions via e-mail. This greatly streamlined a complex process that was labor and paper intensive. Tools used include Banner Admissions Self-Service, Banner Self-Service Engine and Oracle Application Express.

**C2 Technical 2:30 p.m.  O'Neil Salon II**
Workflow Prototyping
Bill Pearce, Principal Consultant, Strata Information Group
Development of a Workflow, especially involving a Workflow database trigger, can be difficult and cumbersome at times. Using standard techniques, end users can't evaluate the outcome of a workflow until the workflow is activated, and changes to an activated workflow require a lot of steps to de-activate, change, and re-activate the workflow. This session will describe a technique to prototype a workflow, which can then be reviewed with the end user, and easily modified until it is approved. The session will also discuss techniques of utilizing HTML in workflows, as well as discuss several examples of workflows that have been developed by SIG at various sites.
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Breakout Sessions

Session Group C - 2:30—3:30 p.m. (continued)

C3 Finance 2:30 p.m. O’Neil Salon I
Tips and Tricks for the Accounts Receivable Feed to Finance
Richard Gerry, Senior Finance Process Consultant, SunGard HE
Antonio Trepesowsky, Banner Student Senior Consultant, SunGard HE
This session will discuss tips and tricks regarding the Accounts Receivable Feed to Finance. In particular, discussion of best practices in feeding data from A/R to Finance, and common issues in Banner AR reconciliation.

C4 Student 2:30 p.m. Knott
DegreeWorks—Zero to Sixty in Six Months
Eric Raznick, Director, Information Technology Services, San Mateo CCD
Robin Richards, Vice President, Student Services, Cañada College
San Mateo CCD has been a long-time user of Banner CAPP for degree audits and recently made the switch to DegreeWorks. We will discuss the collaborative process we used between Counseling, Admissions & Records and the IT department to bring DegreeWorks to production in six months. We will present a high-level overview of the product and how we shared the responsibilities of building the degree rules (scribing) among our three colleges. We will discuss how we created a pilot to roll out the functionality to staff and students. We will also describe the lessons we learned during the implementation process.

C5 Financial Aid 2:30 p.m. Talbert
Birds of a Feather
Moderator: Brad Hardison, Director, Financial Aid, Santa Barbara City College
Meet with your counterparts at other Banner colleges to share best practices, discuss common concerns, and develop suggestions for product and process enhancements.

Session Group D - 3:45—4:45 p.m.

D1 Technical 3:45 p.m. O’Neil Salon II
Supplemental Data Engine and Reporting
Julie Monfette, Human Resources Consultant, SunGard HE
Raj Doshi, HR/Finance/AR Team Leader, Kern CCD
This session will present and demonstrate the set-up for applying Supplemental Data Engine fields to forms in Banner and we will discuss how to use these fields for reporting purposes.
Breakout Sessions

Session Group D - 3:45—4:45 p.m. (continued)

D2 Finance 3:45 p.m.  Irvine
Flex Reg and Community Education
Dottie Marron, Principal Student Functional Consultant, SunGardHE
How can Banner Flexible Registration help you meet the needs of Community Education students? This presentation will provide you with a demonstration of Banner Flexible registration and how it can be set up to accommodate members of the community who want to take noncredit courses.

D3 Technical, General Interest 3:45 p.m.  Knott
Mobile Applications at North Orange County CCD
Brad Rippe, IT Project Leader, North Orange County CCD
The North Orange County Community College District has developed mobile applications using SunGard's Mobile Connection platform. The applications (available for Android, iPhone/iPad and BlackBerry) have been tested are now in full production. Included in the offering are campus map, news, grade, student schedule, directory and class schedule. The applications will be demonstrated and we'll talk about the development environment, lessons learned and the tools used to make this a collaborative development effort across the District.

D4 General Interest 3:45 p.m.  O’Neil Salon I
Streamlining Your Business Practices
Andy Kearney, Manager, Student Administrative Services Consulting Center, SunGard HE
People and Technology are ever-changing, and it is important to ensure that our business processes are always in line with our changing technology, needs, and strategic initiatives. This session will focus on Business Process Modeling concepts to develop a road map that reflects ideal state business processes across the institutional enterprise. We will focus on the necessary steps that need to be in place in order to create and align an institution's ideal state business processes to its supporting goals, objectives, and strategic initiatives. Furthermore, we will discuss how institutions can create a strategic roadmap that identifies a plan for achieving its ideal state.

D5 Student/DegreeWorks 3:45 p.m.  Talbert
Birds of a Feather
Moderator: Sherry Gregory, User Support Specialist, Taft College
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